

Blockchains and Insurance: Opportunities and Challenges

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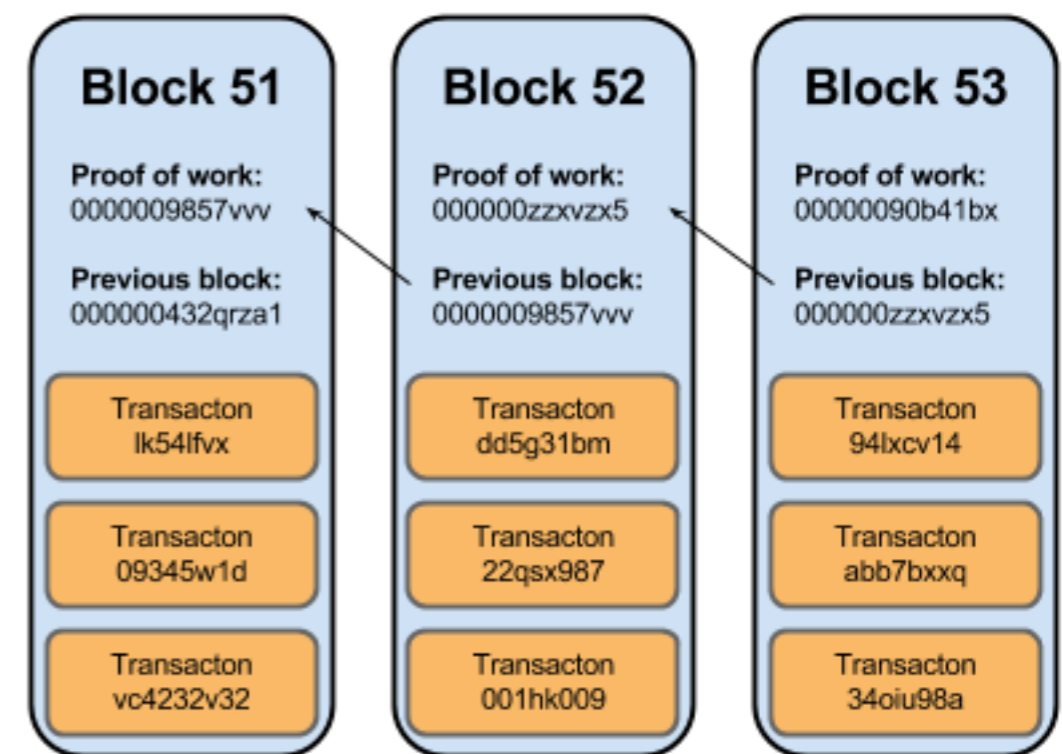
Blockchain and Bitcoin

- ▶ Origins lie in Bitcoin - Bitcoin was developed as *cryptocurrency* - a technological alternative to *fiat* currencies (dollar, euro, pound)
 - ▶ An attempt to be an anonymous eBay
 - ▶ Finite number of Bitcoins supposedly provides *gold-standard* type guarantee against inflation
- ▶ Bitcoin depends on the *bitcoin Blockchain* to function
 - ▶ All Bitcoin transactions are recorded on the bitcoin blockchain
 - ▶ The blockchain is the infrastructure upon which bitcoin rests



What is a blockchain?

- ▶ A blockchain is a simply **database** but:
 - ▶ Distributed - everyone has a copy
 - ▶ Open and public - everyone can add
 - ▶ Auto-synced - every copy is the same almost instantly
 - ▶ Nothing can be deleted
- ▶ **AND** currently *very slow throughput, very low capacity*



Blockchain technology is otherwise known as Distributed Ledger Technology (DLT)

Important Blockchain Characteristics

- ▶ Very secure due to use of cryptography
- ▶ Capable of near real-time synchronisation or settlement
- ▶ Very low transaction costs (only partially true)
- ▶ Typically based on open source software - changes are developed by the community
- ▶ Transparency and traceability of transactions is typically superior to current systems but user identification may be weaker or nonexistent

Key Feature: Permanent Ledger

- ▶ “Nothing can be deleted”
- ▶ The BC as a distributed write only ledger is an ideal repository for certain types of data
- ▶ Ideal for reducing some kinds insurance fraud
 - ▶ Record auto accidents so only one claim can be made
 - ▶ Record valuables so that no fraudulent claims are possible
 - ▶ Tracking art works across chains of custody

Key feature: Smart Contracts

- ▶ A smart contract is a software implementation of legal contract. Originally developed by Nick Szabo in early '90s
- ▶ Idea is to transfer contractual obligation onto an impersonal software system
- ▶ Much excitement now that one can “run” smart contracts on the blockchain
- ▶ Bitcoin includes a form of smart contacts. **Etheruem** is an infrastructure to run a VM for smart contracts

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note: *** An Ethereum smart contract to sell a website for "5000 by March"
note: First, store buyer's ethereum address:
put 6af26739b9ffef8aa2985252e5357fde in storage slot BUYER
note: Then, store seller's ethereum address:
put feab802c014588f08bfee2741086c375 in storage slot SELLER
note: April 1, 2014 is 1396310400 in "computer time"
put 1396310400 in storage slot DEADLINE
note: If the agreed amount is received on time...
when transaction value ≥ 5000 ether
and block timestamp ≤ storage slot DEADLINE
then
note: ... then designate the buyer as the new website admin and pay the
put storage slot BUYER in storage slot WEBSITE_
spend contract balance to storage slot SELLER
    
```

Ethereum

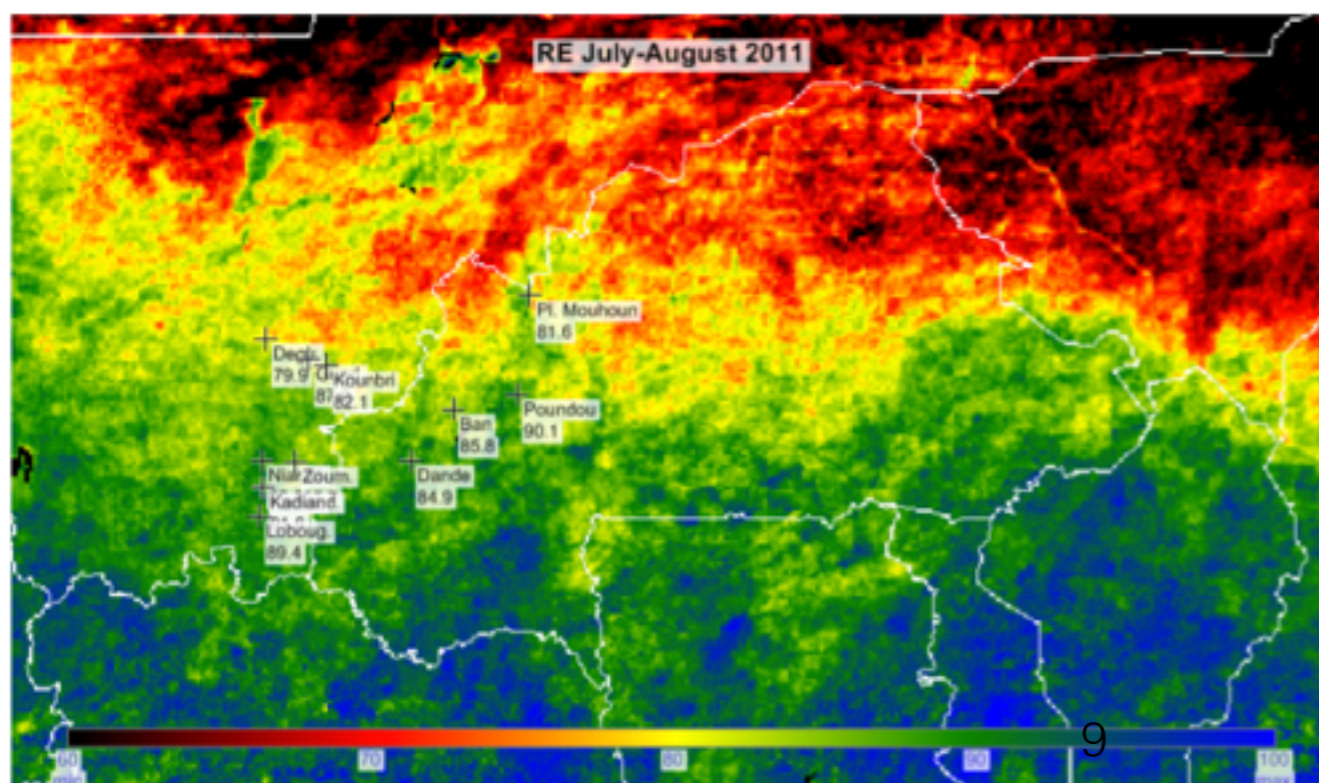
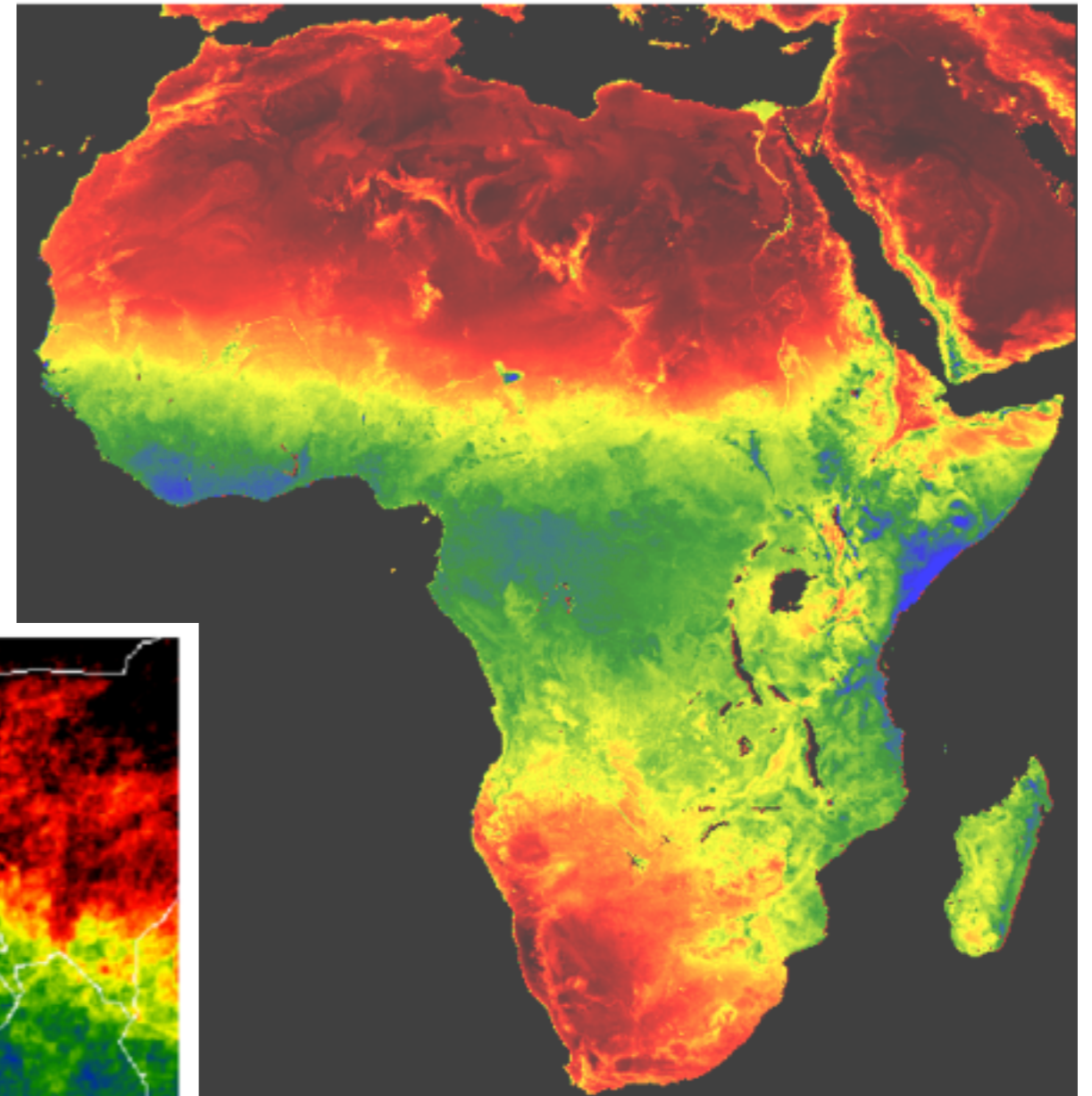
- ▶ Etheruem (<https://www.ethereum.org>) is a programmable smart contract platform, using *ether* as its unit of currency.
 - ▶ Also very slow, guaranteed uptime computer!
- ▶ Example of Blockchain 2.0 - creating platforms
- ▶ Started by Vitalik Buterin and Gavin Wood
- ▶ Presold \$15M worth of *ether* which has funded its development.
- ▶ Major visibility and public backing, e.g. now available on Microsoft Azure.



The Hype

- ▶ “Decentralised systems, such as the blockchain protocol, threaten to disintermediate almost every process in financial services” — “The Future of Financial Services”, World Economic Forum, June, 2015
- ▶ “The most **imminent** effects of disruption will be felt in the banking sector; however, the greatest **impact** of disruption is likely to be felt in the insurance sector” ibid
- ▶ Venture capital in 2015 \$0.5B - \$1B, predicted to be 2016 \$10B (Vinay Gupta)

Crop Insurance: A hypothetical example



• EARS <http://www.ears.nl/>

Real Examples (1)

- ▶ Everledger (<http://www.everledger.io/>)
- Eris based permanent record of all **diamonds** to ensure authenticity and provide a record against fraudulent insurance claims.
- ▶ Dynamis (<http://www.dynamisapp.com/>) - Ethereum based, uses LinkedIn as social network and oracle to provide **unemployment insurance**



Real examples (2)

- ▶ InsurEth (<http://insureth.mkvd.net/>) - Ethereum based flight insurance - contract runs on the Ethereum blockchain
- ▶ Augur (<http://www.augur.net/>) - Ethereum based prediction market



How will BT/DLT affect the insurance industry?



- ▶ Blockchains provide an opportunity for **R&D** to develop new products/new ways to tailor products to customer
- ▶ **Distribution** has already been deeply affected by technology but now BC/DLT not so important

How will BT/DLT affect the insurance industry?



- ▶ Collaborative **underwriting** - a significant potential for a return to mutual insurance facilitated by BC.
- ▶ Smart contracts are the key challenge for **claims** processing BUT depend on an oracle or some other source of verification! —> Digital to Physical Interface

Digital to Physical

- ▶ The need for an oracle! But not to tell the future but rather reality!
- ▶ Crop insurance, delayed flight insurance etc. are easy cases - external digital oracle
- ▶ In other cases - fire, car accidents, death - some **certifying authority** is needed - this cannot be taken away by automation, BC or smart contracts....



QUESTIONS

- ▶ Gelieve mijn excuses dat dit gesprek is in het Engels. Volgende keer dat ik hoop dat in het Nederlands te spreken!

Further Reading/Links

- ▶ Walport, M. (2016) Distributed Ledger Technology: Beyond Blockchain Government Office for Science, URL: <https://www.gov.uk/government/publications/distributed-ledger-technology-blackett-review>
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- ▶ Huckstep, R. (2016) What's in Store for Blockchain? URL: <http://insurancethoughtleadership.com/whats-store-blockchain/>
- ▶ Rafiee, A. (2015) The Art of Forecasting: Augur's Decentralized Prediction Market URL: <http://bitcoinist.net/art-forecasting-augur-decentralized-prediction-market/>
- ▶ Redman, J. (2016) Six Ethereum Projects and its Five Competitors URL: <http://bitcoinist.net/six-ethereum-projects-and-its-five-competitors/>
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- ▶ Grewal-Carr, V. & Marshall, S. (2016) Blockchain, Enigma, Paradox, Opportunity Deloitte, URL: <http://www2.deloitte.com/content/dam/Deloitte/uk/Documents/Innovation/deloitte-uk-blockchain-full-report.pdf>
- ▶ Vaughan, W. (2015) Improving Insurance with the Blockchain URL: <https://tierion.com/blog/improving-insurance-with-the-blockchain/>

Acknowledgements

- ▶ Thanks are due to Vinay Gupta, Trent McConaghy, and others
- ▶ Image credits:
 - ▶ <https://commons.wikimedia.org/wiki/File:Bitcoin.png>
 - ▶ <https://www.flickr.com/photos/fdecomite/11464052775/in/gallery-gamingfloor-72157638888166706/>
 - ▶ <https://commons.wikimedia.org/wiki/File:CumaeenSibylByMichelangelo.jpg>